

QUALITY POLICY STATEMENT

The quality system of Aspira University College adheres to standards in the context of providing education services and training. This quality management policy along with accompanying procedures defines and documents systems and methods for the application and maintenance of evidence that all Aspira activities comply with the ISO 9001: 2015 standard and determines the procedures within its framework (conducting undergraduate and graduate professional studies and adult education programs) as well as compliance with the regulations of the Ministry of Science, Education and Sports.

Aspira aims to accomplish the following objectives through its quality policy and system:

1. Achieving full client satisfaction with our services and constantly improving quality of our services in accordance with clients' requirements and
2. Ensuring an appropriate working environment and working conditions for our employees.

Client/student is in the center of attention of all our employees and lecturers and one of the most important goals of the established quality system is the effective identification of needs and expectations of students as well as constant monitoring and preserving student satisfaction in order to improve quality of service.

Aspira continuously monitors and adopts new trends, both in technology and education, adapting to the market needs. We constantly strive for improvement by maintaining high expertise and motivation of our employees and lecturers and investing in modern equipment of our classrooms.

Our quality policy is in accordance with the aims of the organization, it is oriented towards constant improvement of the efficiency of the quality system and provides a framework for the assessment of quality goals. Quality policy is open for assessment in order to be adaptable for permanent use.

President of the Administrative Council confirms his full agreement with the above quality policy.

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President of the Administrative

Alena Jerkunica, mag.oec.,v.pred.